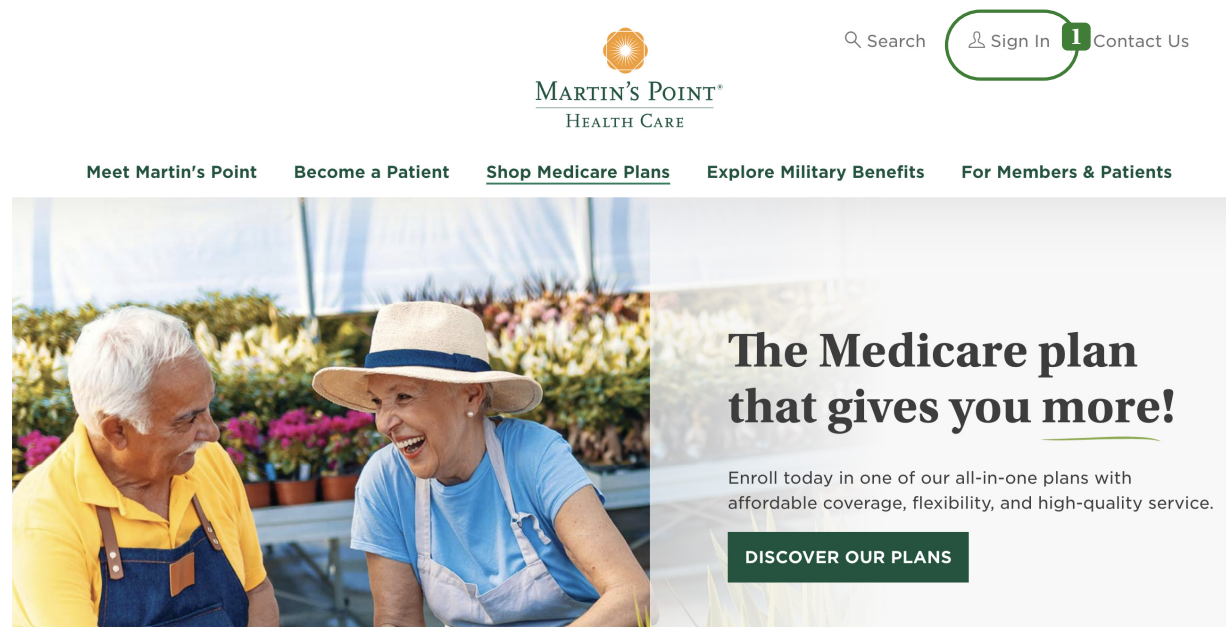


How to set up direct deposit for reimbursements.

Wellness Wallet and Eyewear

Note: You must have a Generations Advantage Member Portal account to submit online reimbursement requests. If you don't yet have a Member Portal account, follow Step 1 below to be brought to a page to register for an account.



The screenshot shows the website header with the logo, a search bar, and a 'Sign In' button with a notification badge. The navigation menu includes 'Meet Martin's Point', 'Become a Patient', 'Shop Medicare Plans', 'Explore Military Benefits', and 'For Members & Patients'. The main content area features a banner with an image of an elderly couple and the text: 'The Medicare plan that gives you more! Enroll today in one of our all-in-one plans with affordable coverage, flexibility, and high-quality service. DISCOVER OUR PLANS'.

1

Sign into your Member Portal account by clicking on **Sign in** in the upper right-hand corner of any page on the MartinsPoint.org website.

Health Care Center Patients

To access your online patient portal, MyMartinsPoint®, click on the button below.

MyMartinsPoint®

Generations Advantage, US Family Health Plan Members, Network Providers, or Secure Email Users

Username

JohnSmith22

Password

.....

SIGN IN

[Forgot your Username?](#)

[Forgot your Password?](#)

Health Plan Members

MEMBER REGISTRATION

Trouble logging in?
Please call Member Services:

Generations Advantage
1-866-544-7504 (TTY: 711)

US Family Health Plan
1-888-674-8734 (TTY: 711)

Network Providers

Are you a provider and want to become a local administrator? Providers can register here:

PROVIDER REGISTRATION

Non-local admin users, please contact your local administrator for Provider Portal access or call 1-888-732-7364 for assistance identifying your local administrator.

2

A sign-in window will appear.
Enter your Member Portal Username and Password.

If you don't have a Member Portal account yet, click **MEMBER REGISTRATION** to sign up first.



CREATE OR SIGN INTO YOUR MEMBER PORTAL ACCOUNT

Find tools and information to help you manage your plan and your health. After creating your [Member Portal Account](#) you can explore the resource links below.



Request ID Card



Pay Premium



Change PCP



View Drug Claims



View Authorizations



View Medical Claims



Online Wellness Wallet Reimbursement

3



Online Eyewear Reimbursement

3



3

Once logged in, you will be redirected to the **Generations Advantage Members** page. Scroll down and click on **Online Wellness Wallet Reimbursement** or **Online Eyewear Reimbursement**.

4

An orange “alert” window will appear notifying you that you are leaving the Martin’s Point website. Click **CONTINUE**.



- Home
- Accounts **5**
- Tools & Support
- Message Center

I Want To:

5

Click on **Accounts** then **Banking** in the navigation. (This is on the portal home page.)



- Home
- Accounts
- Tools & Support
- Message Center

ACCOUNTS

- Account Summary
- Expenses
- Claims
- Payments
- Statements

PROFILE

- Profile Summ: **5**
- Banking ←
- Payment Method

I WANT TO

- Reimburse Myself

	AVAILABLE
Eyewear-Prime-006-001 ⓘ	\$150.00
Wellness Wallet-Prime-006-001 ⓘ	\$650.00

Banking

Bank Accounts

Add Bank Account

No bank accounts exist




Click on Add Bank Account.

Banking / Add Bank Account

Bank Account Information

*Required

Routing Number * 

Account Number *

Confirm Account Number *

Account Type *

Checking ▼

Account Nickname * 

Bank Institution Information

Bank Name *

Bank Address *

Select a state... ▼

Cancel

Submit



Enter your **Banking Account Information and Banking Institution Information**, then hit **Submit**.

8

We will deposit a small amount of money, usually less than a dollar, into your designated bank account to verify it is the correct account. A record of this deposit, identified as **“Martin’s Point Claim Reimbursement,”** should appear in your account **within 1-2 business days.**

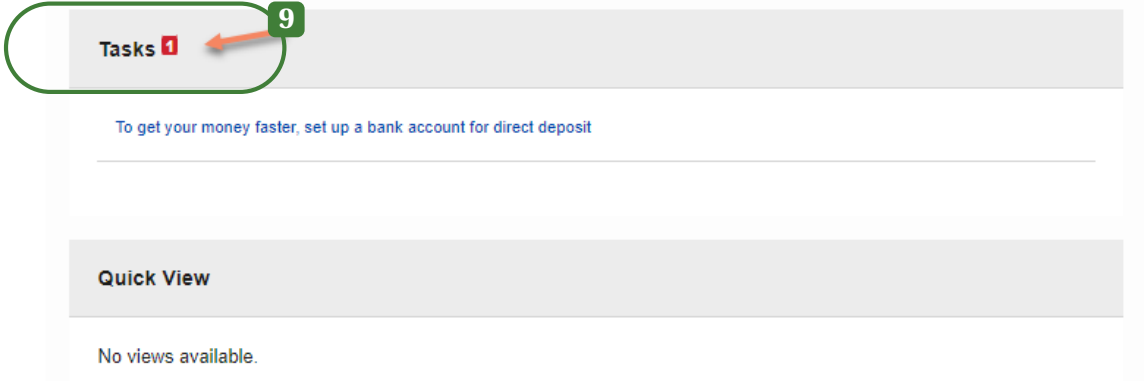
9

Once you see that you have received the deposit into your designated account, you must complete the following verification process:

Click on **Tasks** in the reimbursement portal where you will be asked to enter the exact amount deposited into your designated account.

IMPORTANT: The amount must be entered in a “zero.cents” format. For example, you would enter **0.17** for 17 cents.

Once the verification process is complete, your future reimbursements will be deposited electronically into this designated account. To change to receiving reimbursements by check, you would go back to Step 5 above and choose **Accounts**, then **Payment Method**, click **Update**, then choose **Check**.



Tasks 1

To get your money faster, set up a bank account for direct deposit

Quick View

No views available.