

Martin's Point Mail-Order Pharmacy Quick Start Guide

Follow these two easy steps to set up your prescriptions with the Martin's Point Mail-Order Pharmacy.

1. Contact your provider(s) and ask them to send new prescriptions to Martins Point Health Care for a 90-day supply with refills for all your maintenance drugs. If you do not have enough drugs on hand for 14 days (the time needed to process and mail your new prescription), ask your provider to send a 30-day prescription to your local pharmacy to fill when you need it. Providers can send prescriptions to the Martin's Point Mail-Order Pharmacy electronically (preferred), by **fax 1-207-828-2483**, or by **phone 1-800-707-9853**.
2. After 24-72 hours or your provider's required timing to submit new prescriptions, call the Mail-Order Pharmacy at 1-800-707-9853. They will verify if your prescription has arrived. The Mail-Order Pharmacy can determine which medications need to be sent right away or placed on file. They will collect information on any allergies you may have, confirm your shipping address, and collect any payment, if needed. You can provide an email address to receive shipping notifications and tracking information for your prescriptions.

Martin's Point requires that most maintenance medications (those you take every day, such as blood pressure medicine) be obtained from the **Martin's Point Mail-Order Pharmacy**. **Some restrictions apply. Some liquids, refrigerated items, and controlled substances cannot be mailed.**

You'll get a 90-day supply for the same or lower price you would pay for a 30-day supply at a retail pharmacy. We mail your prescriptions directly to you at no charge. You no longer need to drive to the drugstore and wait for prescriptions to be filled. How convenient!

Members **do** have access to the local pharmacies in their communities for urgent, and/or one-time prescriptions and for the first 30-day supply of new maintenance prescriptions.