



# How to set up direct deposit for reimbursements.

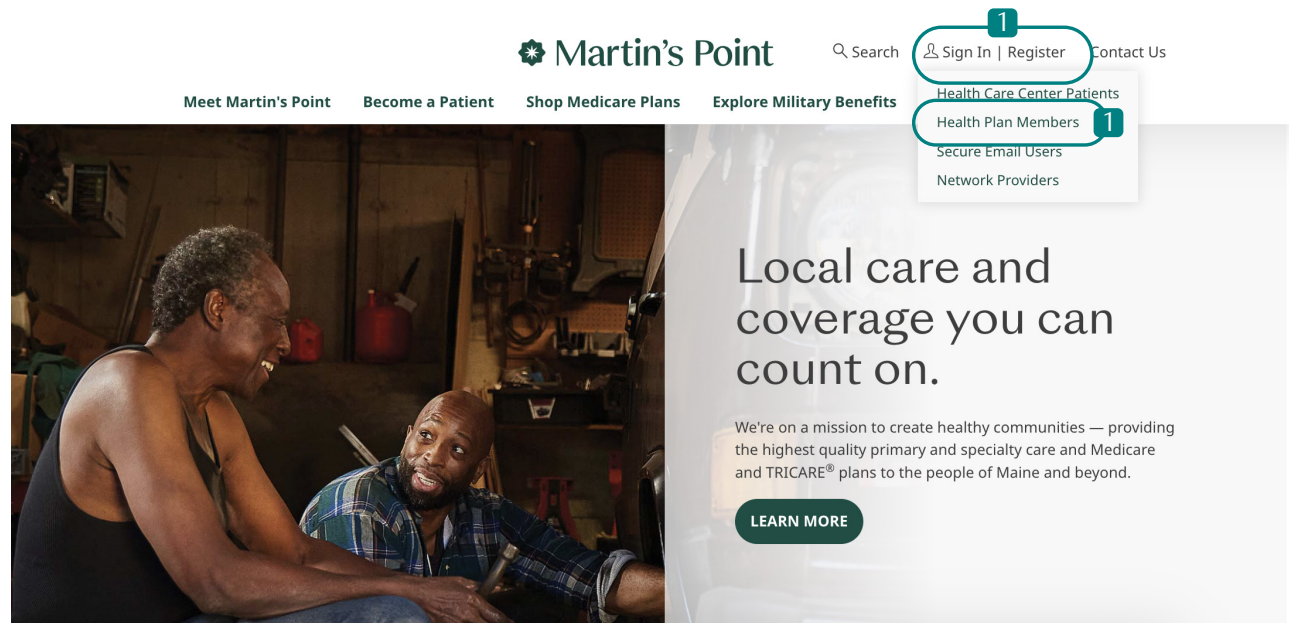
## Wellness Wallet and Eyewear

**Note:** You must have a Generations Advantage Member Portal account to submit online reimbursement requests. If you don't yet have a Member Portal account, follow Step 1 below to be brought to a page to register for an account.

1

### Visit Sign-In Page

Sign into your Member Portal account by clicking on “Sign in” in the upper right-hand corner of any page on the MartinsPoint.org website. Then, choose “Health Plan Members.”



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## Enter Your Account Information or Register

A sign-in window will appear. Enter your Member Portal Username and Password.

If you don't have a Member Portal account yet, click **Health Plan Member Registration** to sign up first.



### Sign In

Health Care Center portal login at **MyMartinsPoint®**

Username

Password

Sign In

[Forgot your Username?](#)

[Forgot your Password?](#)

[Account Management](#)

## Don't have an account yet?

### Health Plan Member Registration

Trouble logging in?

Please call Member Services:

**Generations Advantage**  
1-866-544-7504 (TTY: 711)

**US Family Health Plan**  
1-888-674-8734 (TTY: 711)

### Provider Admin Registration

To become a local administrator, use the link above. Non-admin users, contact your local administrator for access or call 1-888-732-7364 for assistance.

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## Visit the Generations Advantage Member Page

Once logged in, click **For Members and Patients** in the top menu and then select **Generations Advantage Members**.

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## Scroll down to see available actions

Click on **Wellness Wallet/Eyewear Online Reimbursement** or **Check Wellness Wallet/Eyewear Balances**. Clicking on either of these will bring you to the next steps for setting up Direct Deposit.

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## Continue

An orange “alert” window will appear notifying you that you are leaving the Martin’s Point website. Click **CONTINUE**.

The screenshot shows the Martin's Point website interface. At the top, the logo "Martin's Point" is displayed. Navigation links include "Meet Martin's Point", "Become a Patient", "Shop Medicare Plans", "Explore Military Benefits", and "For Members & Patients". A search bar, "Sign Out", and "Contact Us" are also present. Below the navigation bar, a "My Account" dropdown menu is open, showing options: "For Members & Patients", "Generations Advantage Members", "US Family Health Plan Members", "Health Care Center Patients", and "Health and Wellness". The main heading reads "Welcome, you're securely signed in." Below this, three cards are displayed: "Generations Advantage Members", "Martin's Point Network Providers", and "US Family Health Plan Members". Each card has a description: "Continue to your personalized health plan portal.", "Continue to your exclusive provider resources portal.", and "Continue to your personalized health plan portal." respectively. Below these cards, a dark grey bar contains the text "Take control of your account with ease. Once signed in, unlock tools to update your information, view claims, and more." and two buttons: "MY ACCOUNT" and "MANAGE ACCOUNT". Below this bar, two cards are shown: "Wellness Wallet/Eyewear Online Reimbursement" and "Check Wellness Wallet/Eyewear Balances". At the bottom, an orange alert window is displayed with the text "You are now leaving the Martin's Point website." and a "CONTINUE" button.

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Click Accounts at  
the Top of the Page

 Martin's Point

Home

Accounts

Tools & Support

Message Center

I Want To:

Reimburse Myself

Accounts

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Click Banking/Cards

 Martin's Point

Home

Accounts

Tools & Support

Message Center

ACCOUNTS

Account Summary

Expenses

Claims

Payments

Statements

PROFILE

Profile Summary

Banking/Cards

Payment Method

I WANT TO

Reimburse Myself

Eyewear-Prime-006-001 

AVAILABLE

\$150.00

Wellness Wallet-Prime 

\$600.00

Eyewear-Prime-006-001 

AVAILABLE

\$150.00

Wellness Wallet-Prime 

\$0.00

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## Add Bank Account

In **Bank Accounts** section, click **Add Bank Account** link (in blue)

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## Enter Your Bank Account/Institution Information

Once complete, press the **Submit** button.

### Banking / Cards

**Bank Accounts**[Add Bank Account](#)

No bank accounts exist

### Banking / Add Bank Account

#### Bank Account Information

\*Required

Routing Number \* 

Account Number \*

Confirm Account Number \*

Account Type \*

Checking ▼

Account Nickname \* 

#### Bank Institution Information

Bank Name \*

Bank Address \*

Select a state... ▼

[Cancel](#)[Submit](#)

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## Wait 1–2 Business Days for Test Deposits

We will deposit a small amount of money, usually less than a dollar, into your designated bank account to verify it is the correct account. A record of this deposit, identified as “**Martin’s Point Claim Reimbursement**,” should appear in your account within 1–2 business days.

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## Confirm Test Deposit Amounts in the Portal

Once you see that you have received the test deposit into your designated account, you must complete the following verification process:

Click on **Tasks** in the reimbursement portal where you will be asked to enter the exact amount deposited into your designated account.

**IMPORTANT:** The amount must be entered in a “zero.cents” format. For example, you would enter 0.17 for 17 cents.

Once the verification process is complete, your future reimbursements will be deposited electronically into this designated account. To change to receiving reimbursements by check, you would go back to Step 5 above and choose **Accounts**, then **Payment Method**, click **Update**, then choose **Check**.

