

GENERATIONS ADVANTAGE

# 2027 Extra Benefit Guide



# We're here to help.

Your plan comes with valuable extras that are not included in Original Medicare. Keep this guide handy for directions on using each one to support your best health.



# Your benefits that go beyond.

|                                                            |    |
|------------------------------------------------------------|----|
| Dental.....                                                | 4  |
| Hearing Aids.....                                          | 6  |
| Over-the-Counter.....                                      | 7  |
| Wellness Wallet.....                                       | 8  |
| Eyewear.....                                               | 9  |
| Wellness Wallet and Eyewear<br>Reimbursement Requests..... | 10 |
| Telehealth .....                                           | 11 |
| Resources.....                                             | 12 |

Learn more about your extras at  
[MartinsPoint.org/ExtrasGA](https://MartinsPoint.org/ExtrasGA)



# Dental

If your plan includes dental coverage\*, there's no waiting period or deductible to begin using your benefit.

## How to Use this Benefit

- 1 Find your plan's annual maximum benefit amount\*\* and coverage at the web address below or in your *Evidence of Coverage* booklet.
- 2 Check if your dentist is in-network. Call Northeast Delta Dental or use their provider search tool at the link below. Choose the right network for your plan:
  - » **Prime, Alliance, and Dental Plus plan members:** Choose "Martin's Point Generations Advantage"
  - » **Select plan members:** Choose "Delta Dental PPO" or "Delta Dental Premier" for in-network benefits. For a higher cost share, this plan also covers services provided by an out-of-network dentist who has not opted out of Medicare.
- 3 Show your Generations Advantage ID card at dental visits. Your in-network dentist will submit your claims.

[MartinsPoint.org/DentalGA](https://MartinsPoint.org/DentalGA)



## Things you should know.

- » \*The Essential (HMO) plan does not include dental coverage. Essential plan members may add the optional Dental Plus plan for \$75/month premium.
- » \*\*Expenses paid by the plan for covered dental services count toward your annual maximum benefit.
- » Additional costs may apply for resin fillings. Please contact Northeast Delta Dental for more information.





# Hearing Aids

This valuable benefit offers discounts on hearing aids and services obtained through Amplifon®. This includes an annual amount for devices, batteries, and more.

## How to Use this Benefit

- 1 Find details of your benefit, including your plan's annual amount, at the web address below. Then, call Amplifon at **1-855-533-7486** (TTY: 1-763-268-4264) to get started.
- 2 They will explain the process, help you find a nearby Amplifon-participating hearing aid provider, and schedule your first appointment.
- 3 The referred provider will work with Amplifon to ensure the benefit is applied correctly.

[MartinsPoint.org/HearingGA](https://MartinsPoint.org/HearingGA)



## Things you should know.

- » Hearings aids must be purchased through an Amplifon-referred provider, otherwise there is no coverage.
- » Take your hearing aids for a test drive! Hearing aids can take some time to get used to. Amplifon offers a 60-day, no-risk trial period with a 100% money-back guarantee if the hearing aids are not the right fit for you.
- » Martin's Point covers a recharging station or two years of batteries, and a year of follow-up hearing aid fittings and evaluations.

# Over-the-Counter

If your plan includes this benefit\*, you can buy up to your plan's quarterly limit from over 1,000 CVS-brand items.

## How to Use this Benefit

- 1 Find your plan's annual amount at the web address below or in your *Evidence of Coverage* booklet.
- 2 Browse a catalog of eligible items at the web address below or call OTC Health Solutions at **1-888-628-2770 (TTY: 1-877-672-2688)**.
- 3 Purchase your items.
  - » **In Store:** Find a participating CVS location at [cvs.com/benefits/storelocator](https://cvs.com/benefits/storelocator). Be sure to present your Generations Advantage Member ID card at the register.
  - » **Online:** Visit [MartinsPoint.org/OTCGA](https://MartinsPoint.org/OTCGA)
  - » **Phone Order:** Call OTC Health Solutions at the number above.

[MartinsPoint.org/OTCGA](https://MartinsPoint.org/OTCGA)



- » Multiple transactions are allowed per quarter, but unused amounts do not carry over.
- » Call mid-month to avoid the busy periods at the start and end of each quarter.
- » Due to the personal nature of products, no returns or exchanges are permitted.
- » Certain items may have a limit on the quantity you can purchase each quarter. Please call OTC Health Solutions to learn more.

\*The Over-the-Counter benefit is not included in the Essential (HMO) plan in all counties and the Select (PPO) plan in Aroostook, Franklin, Knox, Lincoln, Oxford, Penobscot, and Waldo Counties.



# Wellness Wallet

If your plan includes this benefit,\* your allowance can be used for eligible items and services that promote activity and well-being.

## How to Use this Benefit

- 1 Find your plan's annual allowance and eligible items/services at the web address below or in your *Evidence of Coverage* booklet.
- 2 Purchase the qualifying item or service.
- 3 Request reimbursement online or by mail (see page 10).

[MartinsPoint.org/WalletGA](https://MartinsPoint.org/WalletGA)



Things  
you should  
know.

- » **Reimbursement request deadline:** Requests must be received no later than 120 days following the date of purchase.
- » Don't throw away your reimbursement check! Watch for an envelope from us in the mail about 4–6 weeks.

\*The Wellness Wallet benefit is not included in the Essential (HMO) plan in all counties and the Select (PPO) plan in Aroostook, Franklin, Knox, Lincoln, Oxford, Penobscot, and Waldo Counties.

# Eyewear

If your plan includes this benefit,\* it offers an annual allowance for the purchase of prescription eyewear. Plans with dental benefits (including the optional Dental Plus plan) include a separate EyeMed eyewear discount through Northeast Delta Dental. If applicable, use your discount when making your purchase, then request reimbursement from your allowance.



## Using the EyeMed Discount

- 1 Included in plans with dental benefits—including the optional Dental Plus plan. For details, call **1-866-246-9041** and say “Benefits.” State if you are looking for glasses or contacts (eye exam not available). Then answer prompts. Or visit [MartinsPoint.org/EyewearGA](https://MartinsPoint.org/EyewearGA) and scroll down to the Eligible Items and Retailers section for more information about the discount.
- 2 Confirm that your eyewear retailer participates with the EyeMed program. If so, they should enter **EyeMed Group Number 9231093** to apply the discount.

## How to Use Your Plan’s Allowance

- 1 Find your plan’s annual allowance and eligible items at the web address below or in your *Evidence of Coverage booklet*.
- 2 Purchase your eligible prescription lenses, frames, and/or contact lenses (save money with the EyeMed discount if applicable to your plan).
- 3 Request reimbursement online or by mail (see page 10).

[MartinsPoint.org/EyewearGA](https://MartinsPoint.org/EyewearGA)

- » **Reimbursement request deadline:** Requests must be received no later than 120 days following the date of purchase.
- » Don’t throw away your reimbursement check! Watch for an envelope from us in the mail in about 4–6 weeks.

\*The Eyewear benefit is not included in the Essential (HMO) plan in Hancock, Piscataquis, Somerset, and Washington Counties.

# Wellness Wallet and Eyewear Reimbursement Requests

After purchasing eligible items/services, you will need to request reimbursement up to your annual allowed amount. These requests can be made online (recommended) or by mail. Visit **MartinsPoint.org/WalletGA** and **MartinsPoint.org/EyewearGA** for information and tools/forms needed to submit reimbursement requests.

## Requirements for all reimbursement requests:

- » Your plan/county must include the reimbursement benefit.
- » Reimbursement request must be received by the plan within 120 days of purchase.
- » Items must be purchased new.
- » Retail establishment must be licensed.
- » Memberships must be purchased and start within the same plan year for which the benefit is available.
- » Receipt cannot be handwritten.
- » Receipt of payment must include:
  - Name of merchant
  - Date of service/purchase
  - Service/item type
  - Dollar amount
  - Payment method
- » Keep your receipt and submit a copy for reimbursement.

## Avoid reimbursement delays with these tips.

### Online

- » Find instructions and a link available through your Generations Advantage member portal.

### Mailed

- » Download the 2027 Reimbursement Request form at [MartinsPoint.org/WalletGA](https://MartinsPoint.org/WalletGA)
- » Mail the completed form and copy of receipt(s)/proof of payment to:

*Martin's Point Generations Advantage Claims Department  
PO Box 11410  
Portland, ME 04101*

- » Don't throw away your reimbursement check by accident! Watch for it in your mailbox approximately 4–6 weeks after you mail in your request.

# Telehealth

We partner with Included Health, Inc. to provide 24/7/365 online telehealth services for urgent care and behavioral health support. This service can be accessed in all 50 states. A board-certified provider can help with illnesses or injuries, including prescribing medications. Telehealth services are best used for minor infections; abdominal pain, headaches, burning on urination, sore throat/flu/fever; minor cuts, burns, sprains; rashes, bug/animal bites, etc.



## How to Use This Benefit

- 1** Visit [IncludedHealth.com/MartinsPoint](https://IncludedHealth.com/MartinsPoint) to create an account.
  - » You will need your Member ID number.
  - » When registering, choose “Martin’s Point Health Care—Generations Advantage” as the insurance provider.
- 2** You will need to use a mobile device or computer with a camera and microphone to use telehealth services.
- 3** Once logged in, use the search tool to find a provider and schedule a telehealth visit.

[IncludedHealth.com/MartinsPoint](https://IncludedHealth.com/MartinsPoint)



## Things you should know.

- » In-network office visit copays apply (see your *Evidence of Coverage*).
- » Your PCP may also offer telehealth visits. Call them to confirm availability.



# Your benefit resources— all in one place.

## ✦ Dental

### Dental Benefit Overview

[MartinsPoint.org/DentalGA](https://MartinsPoint.org/DentalGA)

### Northeast Delta Dental

1-800-832-5700 (TTY: 1-800-332-5905)

## ✦ Hearing Aids

### Hearing Aid Overview

[MartinsPoint.org/HearingGA](https://MartinsPoint.org/HearingGA)

### Amplifon

1-855-533-7486 (TTY: 711)

## ✦ Over-the-Counter

### OTC Benefit Overview

[MartinsPoint.org/OTCGA](https://MartinsPoint.org/OTCGA)

### OTC Health Solutions

1-888-628-2770 (TTY: 711)

## ✦ Wellness Wallet

### Wellness Wallet Overview

[MartinsPoint.org/WalletGA](https://MartinsPoint.org/WalletGA)

### Check Your Balances

» **Member Portal:** [MartinsPoint.org](https://MartinsPoint.org)

## ✦ Eyewear

### Eyewear Overview

[MartinsPoint.org/EyewearGA](https://MartinsPoint.org/EyewearGA)

### EyeMed Discount

1-866-246-9041

Eyemed Group Number: 9231093

## ✦ Reimbursement

### View Tools and Forms

[MartinsPoint.org/WalletGA](https://MartinsPoint.org/WalletGA)

[MartinsPoint.org/EyewearGA](https://MartinsPoint.org/EyewearGA)

## ✦ Member Services

1-877-545-7074 (TTY: 711) 8am–8pm, every day from Oct. 1–Mar. 31 and weekdays from Apr. 1–Sep. 30

Benefits vary by plan/county. Martin's Point Generations Advantage is a health plan with a Medicare contract offering HMO and PPO products. Enrollment in a Martin's Point Generations Advantage plan depends on contract renewal. Martin's Point Health Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.