



# How to set up direct deposit for reimbursements.

## Wellness Wallet and Eyewear

**Note:** You must have a Generations Advantage Member Portal account to submit online reimbursement requests. If you don't yet have a Member Portal account, visit [MartinsPoint.org/Account/Register/Member](https://MartinsPoint.org/Account/Register/Member) to register for a Member Portal account.

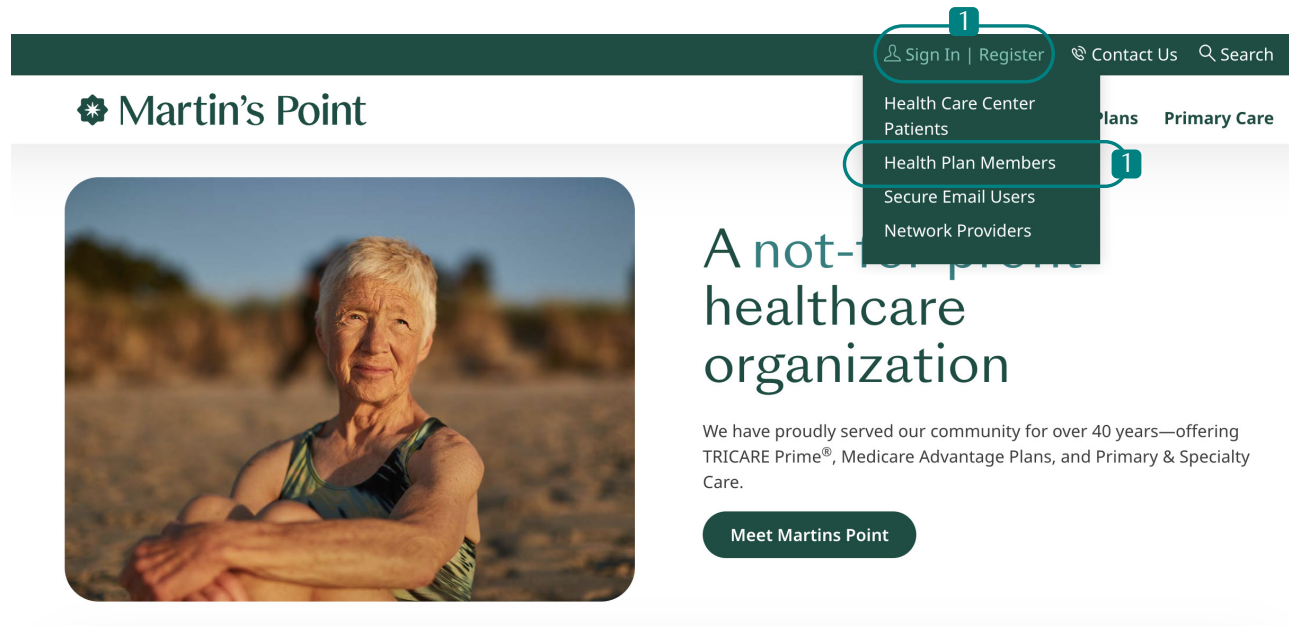
For fastest processing of reimbursements we recommend setting up direct deposit.

You can still process your reimbursement if you do not want to set up direct deposit. For instructions on submitting a reimbursement request, visit [MartinsPoint.org/ReimbursementGuide](https://MartinsPoint.org/ReimbursementGuide).

1

### Visit Sign-In Page

Sign into your Member Portal account by clicking on “Sign in” in the upper right-hand corner of any page on the MartinsPoint.org website. Then, choose “Health Plan Members.”



2

## Enter Your Account Information or Register

A sign-in window will appear. Enter your Member Portal Username and Password.



### Sign In

Username

Password

Sign In

[Forgot your Username?](#) [Forgot your Password?](#) [Account Management](#)

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Health Care Center Patient Portal login at [MyMartinsPoint@](#)

## Don't have an account yet?

### Health Plan Member Registration

Trouble logging in?  
Please call Member Services:

**Generations Advantage**

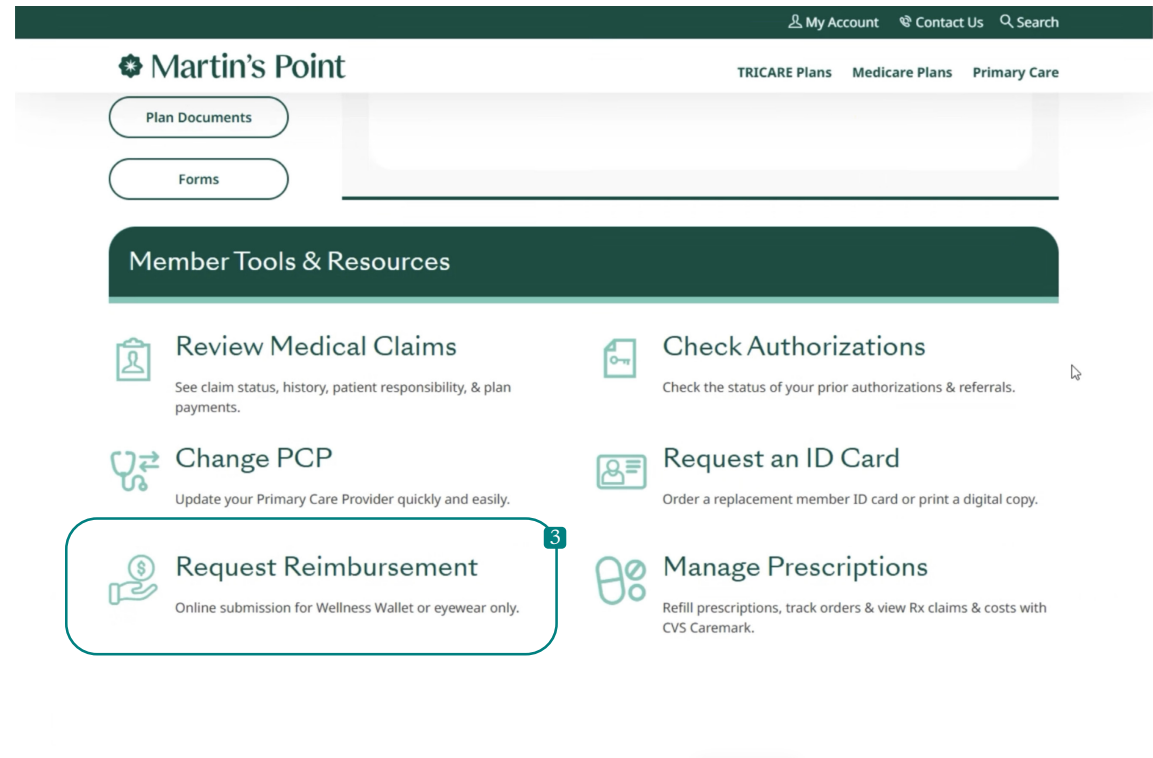
### Provider Admin Registration

To become a local administrator, use the link above. Non-admin users, contact your local administrator for access or call 1-888-732-7364 for assistance.

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## Scroll down to Member Tools & Resources section

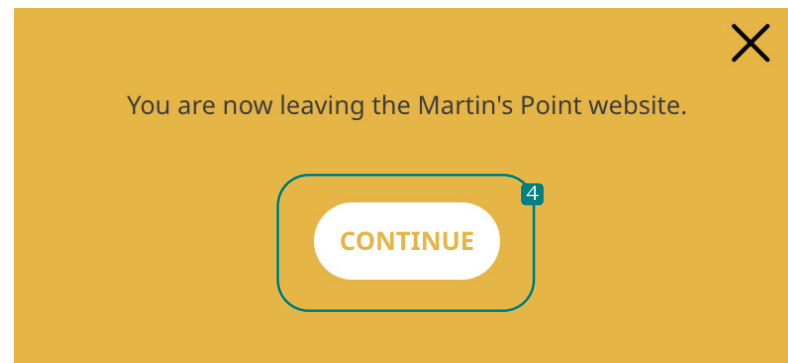
Click on **Request Reimbursement**.



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## Continue

An orange "alert" window will appear notifying you that you are leaving the Martin's Point website. Click **CONTINUE**.



5

Click Accounts at  
the Top of the Page

 Martin's Point

Home

Accounts

Tools &amp; Support

Message Center

I Want To:

Reimburse Myself

Accounts

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Click Banking/Cards

 Martin's Point

Home

Accounts

Tools &amp; Support

Message Center

ACCOUNTS

Account Summary

Expenses

Claims

Payments

Statements

PROFILE

Profile Summary

Banking/Cards

Payment Method

I WANT TO

Reimburse Myself

Eyewear-Prime-006-001 ⓘ

AVAILABLE

\$150.00

Wellness Wallet-Prime ⓘ

\$600.00

Eyewear-Prime-006-001 ⓘ

AVAILABLE

\$150.00

Wellness Wallet-Prime ⓘ

\$0.00

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## Add Bank Account

In **Bank Accounts** section, click **Add Bank Account** link (in blue).

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## Enter Your Bank Account/Institution Information

Once complete, press the **Submit** button.

### Banking / Cards

**Bank Accounts**[Add Bank Account](#)

No bank accounts exist

### Banking / Add Bank Account

#### Bank Account Information

\*Required

Routing Number \* 

Account Number \*

Confirm Account Number \*

Account Type \*

Checking ▼

Account Nickname \* 

#### Bank Institution Information

Bank Name \*

Bank Address \*

Address Line 1

City

Select a state... ▼

Zip Code

Cancel

Submit

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## Wait 1-2 Business Days for Test Deposits

We will deposit a small amount of money, usually less than a dollar, into your designated bank account to verify it is the correct account. A record of this deposit, identified as “**Martin’s Point Claim Reimbursement,**” should appear in your account within 1–2 business days.

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## Confirm Test Deposit Amounts in the Portal

Once you see that you have received the test deposit into your designated account, you must complete the following verification process.

Log in by repeating steps **1** through **4**, then:

Click on **Tasks** in the reimbursement portal where you will be asked to enter the exact amount deposited into your designated account.

**IMPORTANT:** The amount must be entered in a “zero.cents” format. For example, you would enter 0.17 for 17 cents.

Once the verification process is complete, your future reimbursements will be deposited electronically into this designated account. To change to receiving reimbursements by check, you would go back to Step 5 above and choose **Accounts**, then **Payment Method**, click **Update**, then choose **Check**.



**IMPORTANT NOTE:** You will have 10 calendar days to confirm this deposit. If you do not confirm the deposit within this time frame, your account will become inactive, and you will need to restart the set up process.

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Tasks 1

To get your money faster, set up a bank account for direct deposit

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Quick View

No views available.

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## Submit Your Reimbursement Requests

You can now receive your reimbursements via direct deposit. Reimbursement requests with direct deposit are processed within 1–3 business days.

## Reimbursement Timelines

### ★ Direct Deposit

1–3 DAYS