

How to Check Your Allowance Balance

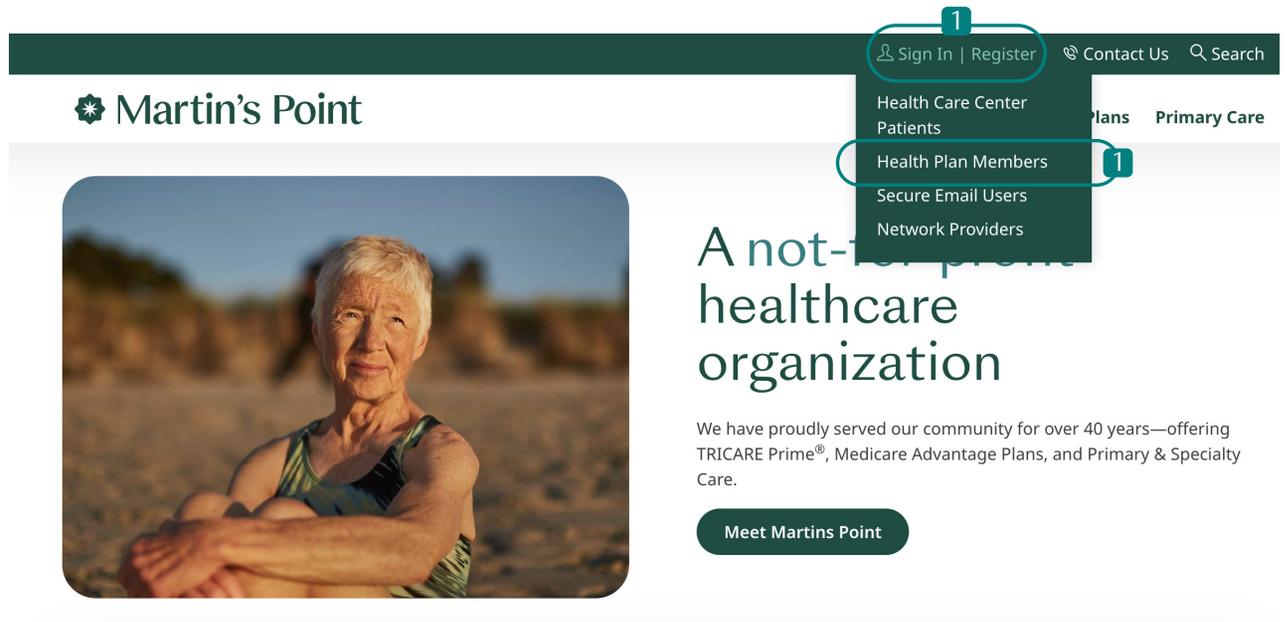
Wellness Wallet and Eyewear

Note: You must have a Generations Advantage Member Portal account to check your allowance balances. If you don't yet have a Member Portal account, visit MartinsPoint.org/Account/Register/Member to register for a Member Portal account.

1

Visit Sign-In Page

Sign into your Member Portal account by clicking on “Sign in” in the upper right-hand corner of any page on the MartinsPoint.org website. Then, choose “Health Plan Members.”





Sign In

Username 2

Password

Sign In

[Forgot your Username?](#)

[Forgot your Password?](#)

[Account Management](#)

Health Care Center Patient Portal login at [MyMartinsPoint@](#)

Don't have an account yet?

[Health Plan Member Registration](#)

Trouble logging in?
Please call Member Services:

Generations Advantage

[Provider Admin Registration](#)

To become a local administrator, use the link above. Non-admin users, contact your local administrator for access or call 1-888-732-7364 for assistance.

2

Enter Your Account Information or Register

A sign-in window will appear. Enter your Member Portal Username and Password.

3

Once logged in, scroll down to Member Tools & Resources section

Click on **Check Balance**.

The screenshot shows the top navigation bar with links for My Account, Contact Us, and Search. Below the navigation is the Martin's Point logo and plan options: TRICARE Plans, Medicare Plans, and Primary Care. A 'Forms' button is visible. The main section is titled 'Member Tools & Resources' and contains several service cards:

- Review Medical Claims**: See claim status, history, patient responsibility, & plan payments.
- Check Authorizations**: Check the status of your prior authorizations & referrals.
- Change PCP**: Update your Primary Care Provider quickly and easily.
- Request an ID Card**: Order a replacement member ID card or print a digital copy.
- Request Reimbursement**: Online submission for Wellness Wallet or eyewear only.
- Manage Prescriptions**: Refill prescriptions, track orders & view Rx claims & costs with CVS Caremark.
- Check Balance**: Check your Wellness Wallet or Eyewear benefit balance. This card is highlighted with a red border and a red '3' in the top right corner.

4

Continue

An orange “alert” window will appear notifying you that you are leaving the Martin’s Point website. Click **CONTINUE**.

The screenshot shows an orange alert window with a close button (X) in the top right corner. The text inside the window reads: "You are now leaving the Martin's Point website." Below the text is a white button with the word "CONTINUE" in orange, highlighted with a red border and a red "5" in the top right corner.

5

View Allowance Balances

On the home screen of the portal, you'll see the Accounts section showing your **Eyewear** balance and separate **Wellness Wallet** balance.

At the beginning of the year, you may see **Available Balances from the current year and the previous year**. Previous-year balances can be used for purchases made in the previous year only (while a plan member). Claims must be submitted within 120 days of the date of purchase.

The screenshot shows the Martin's Point portal home screen. At the top is a dark green navigation bar with 'Home', 'Accounts', 'Tools & Support', and 'Message Center'. Below this is a 'I Want To:' section with a 'Reimburse Myself' button. The 'Accounts' section is highlighted with a red circle and a '6' in the top right corner. It shows a table of available balances for the period 01/01/2025-12/31/2025. The table lists 'Eyewear-Prime-006-001' with an available balance of \$100.00 and 'Wellness Wallet-Prime-006-001' with an available balance of \$150.00. Below the accounts section are 'Tasks' and 'Quick View' sections, both showing 'No current Tasks' and 'No views available' respectively.

01/01/2025-12/31/2025	
	AVAILABLE
Eyewear-Prime-006-001 ⓘ	\$100.00
Wellness Wallet-Prime-006-001 ⓘ	\$150.00