

Safety and Respect for All

It's everyone's responsibility!

Martin's Point will not tolerate any discriminatory, disruptive, disrespectful, or harassing behaviors or language (oral or written). These behaviors may result in removal from the facility, discontinued service, and/or prosecution.

The following behaviors are not acceptable—including, but not limited to:

- Derogatory or offensive remarks about race, color, accent/language, national origin, ethnicity, religion, sex, gender, gender identity or expression, genetic information, sexual orientation, age, disability, veteran/active military status, socioeconomic status, marital status, immigration status or ancestry
- Yelling or use of profanity (swearing)
- Verbal threats or threatening gestures
- Spitting, throwing objects, or other violent behaviors
- Any physical or attempted assault
- Sexual or vulgar remarks or behaviors
- Disrupting another patient's care or experience
- Verbal aggression/disrespect that hinders care delivery

Patients/visitors who are the target of any of these behaviors may report your concerns to a staff member. For more information about our Code of Conduct, please ask at the check-in desk.