

# We're happy you're here.

## ★ Let's get started, together.

Please visit the website listed below to view and download documents from the US Family Health Plan Member Welcome Kit.

- » Member handbook
- » Notice of privacy practices
- » Mail-order pharmacy order form
- » Other important resources

[Visit \*\*martinspoint.org/member-welcome-kit\*\*](http://martinspoint.org/member-welcome-kit)

## ★ Register for the Member Portal.

Get easy, anytime access to important plan information, including the status of your authorizations and claims, download/print your ID card, and update your chosen primary care provider (PCP). Visit our website to sign up today.

[Visit \*\*martinspoint.org/portalregistration\*\*](http://martinspoint.org/portalregistration)

## ★ Establish care with a PCP.

Your in-network PCP manages your primary care and coordinates care with specialists. Schedule your first appointment with a network PCP and transfer your medical records (if applicable). Request that new 90-day prescriptions for your long-term medications are filled through the Martin's Point Mail-Order Pharmacy. If you haven't already, notify us of your chosen PCP through the Member Portal or by contacting Member Services **to avoid potential higher out-of-pocket costs for specialty services** (see [martinspoint.org/pos](http://martinspoint.org/pos)).

[Visit \*\*martinspoint.org/find-a-provider\*\*](http://martinspoint.org/find-a-provider)

## ★ We're just a phone call away.

If you have questions please call Member Services, Monday–Friday, 8am–5pm. It's our job to make sure you have a great experience.

[Call \*\*1-888-674-8734 \(TTY: 711\)\*\*](tel:18886748734)